



Advanced • Secure • Communications

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September 1, 2004

**BY FEDERAL EXPRESS**

Deborah Taylor Tate  
Chairman  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243

Re. Notification of Name Change from Adelphia Business Solutions Operations, Inc. to TelCove Operations, Inc. (Company ID No. 128437) and Adelphia Business Solutions of Nashville, L.P. to TelCove of Nashville, L.P. (Company ID No. 87564)

Dear Chairman Tate:

By letter dated May 24, 2004, Adelphia Business Solutions Operations, Inc. and Adelphia Business Solutions of Nashville, L.P. made an official name change filing with the Tennessee Regulatory Authority ("TRA"). The filing included a cover letter explaining the reason for the name change from Adelphia Business Solutions Operations, Inc. to TelCove Operations, Inc. and Adelphia Business Solutions of Nashville, L.P. to TelCove of Nashville, L.P. Proof of filing of the name change with the Tennessee Secretary of State and the requisite filing fee were included with the letter.

Subsequently, TRA Staff requested additional information regarding the name change, including the number of TelCove customers in Tennessee, customer notification of the name change, and updated bond information. While the specific number of customers fluctuates, the TelCove Tennessee operating entities, TelCove Operations, Inc. and TelCove of Nashville, L.P., currently have approximately seven hundred and fifty-seven (757) customers collectively in Tennessee.

Once the name change has been approved by the TRA, TelCove Operations, Inc. and TelCove of Nashville, L.P. intend to provide notice of the name change to all customers via bill notation. The notation will state as follows:

We are pleased to announce that our name is now officially TelCove. You will continue to receive the same premium service that we have been delivering to our loyal customers for over 11 years. Thank you for your continued patronage. TelCove  
TelCove - Advanced, Secure Communications for your Business -

www.telcove.com Please contact our Customer Service Center at 1-877-207-9323 if you have any billing concerns.

RECEIVED  
2004 SEP - 2 11:03:59  
T.R.A. DOCKET ROOM  
03-00458

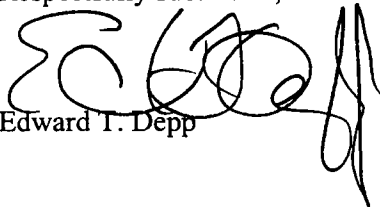
Chairman Tate  
August 30, 2004  
Page 2

In addition, enclosed please find an update in the bond information

Kindly date-stamp the extra copy of this letter and return it in the enclosed self-addressed, stamped envelope as proof of filing.

If you have any questions regarding this filing, please contact me

Respectfully submitted,



Edward T. Depp

Enclosures

cc: Brian T. FitzGerald, Esq.  
Noelle M. Kinsch, Esq.

# TENNESSEE REGULATORY AUTHORITY

## TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond # 1698834

**WHEREAS**, TelCove Operations, Inc. and TelCove of Nashville, L.P. (the "Principal"), has applied to the Tennessee Regulatory Authority for authority to provide telecommunications services in the State of Tennessee; and

**WHEREAS**, under the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated, as amended, the Principal is required to file this bond in order to obtain such authority and to secure the payment of any monetary sanction imposed in any enforcement proceeding brought under Title 65 of the Tennessee Code Annotated or the Consumer Telemarketing Act of 1990 by or on behalf of the Tennessee Regulatory Authority (the "TRA"), and

**WHEREAS**, The Hanover Insurance Company

(the "Surety"), a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, has agreed to issue this bond in order to permit the Principal to comply with the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated,

**NOW THEREFORE, BE IT KNOWN**, that we the Principal and the Surety are held and firmly bound to the STATE OF TENNESSEE, in accordance with the provisions of Tennessee Code Annotated, Title 65, Chapter 4, Section 125(j), in the full amount of twenty thousand dollars (\$20,000 00) lawful money of the United States of America to be used for the full and prompt payment of any monetary sanction imposed against the Principal, its representatives, successors or assigns, in any enforcement proceeding brought under Title 65 of Tennessee Code Annotated or the Consumer Telemarketing Act of 1990, by or on behalf of the TRA, for which obligation we bind ourselves, our representatives, successors and assigns, each jointly and severally, firmly and unequivocally by these presents.

This bond shall become effective on the 5th day of August, 2004, and shall be continuous, provided, however, that each annual renewal period or portion thereof shall constitute a new bond term. Regardless of the number of years this bond may remain in force, the liability of the Surety shall not be cumulative, and the aggregate liability of the Surety for any and all claims, suits or actions under this bond shall not exceed Twenty Thousand Dollars (\$20,000 00). The Surety may cancel this bond by giving thirty (30) days written notice of such cancellation to the TRA and Principal by certified mail, it being understood that the Surety shall not be relieved of liability that may have accrued under this bond prior to the date of cancellation.

### PRINCIPAL

TelCove Operations, Inc. and TelCove of Nashville, L.P.

Name of Company authorized by the TRA

128437 87564

Company ID # as assigned by TRA

### SURETY

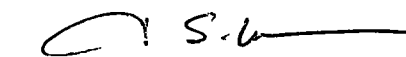
The Hanover Insurance Company

Name of Surety

100 North Parkway Worcester, MA 01605

Address of Surety

### SIGNATURE OF PRINCIPAL



Name: James Means

Title: Deputy General Counsel and Secretary

### SIGNATURE OF SURETY AGENT



Name: Jeri L. Russell

Title: Attorney-in-Fact

Address of Surety Agent:

100 North Parkway

Worcester, MA 01605

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF THE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

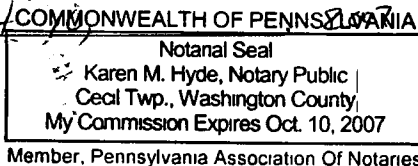
ACKNOWLEDGMENT OF PRINCIPAL

STATE OF Pennsylvania  
COUNTY OF Washington

Before me, a Notary Public of the State and County aforesaid, personally appeared James E. Means  
with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing  
bond on behalf of TelCove Operations, Inc  
and TelCove of Nashville, L P, and he acknowledged to me that he executed the same

WITNESS my hand and seal this 16<sup>th</sup> day of August, 2004

My Commission Expires

  
COMMONWEALTH OF PENNSYLVANIA  
Notarial Seal  
Karen M. Hyde, Notary Public  
Cecil Twp., Washington County  
My Commission Expires Oct. 10, 2007  
Member, Pennsylvania Association Of Notaries

  
Notary Public

ACKNOWLEDGMENT OF SURETY

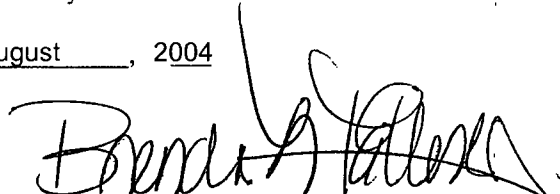
STATE OF Maryland  
COUNTY OF Anne Arundel

Before me, a Notary Public of the State and County aforesaid, personally appeared Jeri L Russell  
with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the  
foregoing bond on behalf of The Hanover Insurance Company, the within named Surety, a corporation licensed to do business in the  
State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state  
pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, and that he as such an individual being authorized to do so,  
executed the foregoing bond, by signing the name of the corporation by himself and as such individual

WITNESS my hand and seal this 5th day of August, 2004

My Commission Expires

January 1, 2005

  
Notary Public  
Brenda L. Patterson

APPROVAL AND INDORSEMENT

This is to certify that I have examined the foregoing bond and found the same to be sufficient and in conformity to law, that the  
sureties on the same are good and worth the penalty thereof, and that the same has been filed with the Tennessee Regulatory  
Authority, State of Tennessee, this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_

\_\_\_\_\_  
Name  
Title



CITIZENS INSURANCE®  
HANOVER INSURANCE®

## Policyholder Disclosure Notice of Terrorism Insurance Coverage

The Terrorism Risk Insurance Act of 2002 established a program within the Department of the Treasury, under which the Federal government shares, with the insurance industry, the risk of loss from future terrorist attacks. The Act applies when the Secretary of the Treasury certifies that an event meets the definition of an act of terrorism. The Act provides that, to be certified, an act of terrorism must cause losses of at least five million dollars and must have been committed by an individual or individuals acting on behalf of any foreign person or foreign interest to coerce the government or population of the United States. The Federal share of compensation under this Program is equal to 90% of covered insured losses in excess of the deductible paid by us under this Program.

In accordance with the Terrorism Risk Insurance Act of 2002, we are required to offer you coverage for losses resulting from an act of terrorism that is certified under the Federal program. The law also requires us to disclose to you the premium charge associated with the expanded terrorism coverage. At this time we have waived any premium associated with this program for our policyholders. So, the cost under your policy is zero.

Any questions concerning your policy and this coverage should be directed to your agent. Thank you for doing business with our companies.

**Certified Copy Void Without Allmerica Financial Watermark**

**This Power of Attorney may not be used to execute any bond with an inception date after July 1, 2007**

THE HANOVER INSURANCE COMPANY  
MASSACHUSETTS BAY INSURANCE COMPANY  
CITIZENS INSURANCE COMPANY OF AMERICA

**POWERS OF ATTORNEY  
CERTIFIED COPY**

KNOW ALL MEN BY THESE PRESENTS That THE HANOVER INSURANCE COMPANY and MASSACHUSETTS BAY INSURANCE COMPANY, both being corporations organized and existing under the laws of the State of New Hampshire, and CITIZENS INSURANCE COMPANY OF AMERICA, a corporation organized and existing under the laws of the State of Michigan, do hereby constitute and appoint

**William G. Franey, Kenneth W. Roberts, John R. Muha, II, Brenda L. Patterson, Jeri L. Russell, Eamonn Long and/or Jessica Van Marken**

of Lanham, MD and each is a true and lawful Attorney(s)-in-fact to sign, execute, seal, acknowledge and deliver for, and on its behalf, and as its act and deed any place within the United States, or, if the following line be filled in, only within the area therein designated

any and all bonds, recognizances, undertakings, contracts of indemnity or other writings obligatory in the nature thereof, as follows

**Any such obligations in the United States, not to exceed Twenty Million and No/100 (\$20,000,000) in any single instance**

And said companies hereby ratify and confirm all and whatsoever said Attorney(s)-in-fact may lawfully do in the premises by virtue of these presents

These appointments are made under and by authority of the following Resolution passed by the Board of Directors of said Companies which resolutions are still in effect

"RESOLVED, That the President or any Vice President, in conjunction with any Assistant Vice President, be and they are hereby authorized and empowered to appoint Attorneys-in-fact of the Company, in its name and as its acts, to execute and acknowledge for and on its behalf as Surety any and all bonds, recognizances, contracts of indemnity, waivers of citation and all other writings obligatory in the nature thereof, with power to attach thereto the seal of the Company Any such writings so executed by such Attorneys-in-fact shall be as binding upon the Company as if they had been duly executed and acknowledged by the regularly elected officers of the Company in their own proper persons " (Adopted October 7, 1981 - The Hanover Insurance Company, Adopted April 14, 1982 - Massachusetts Bay Insurance Company, Adopted September 7, 2001 - Citizens Insurance Company of America)

IN WITNESS WHEREOF, THE HANOVER INSURANCE COMPANY, MASSACHUSETTS BAY INSURANCE COMPANY and CITIZENS INSURANCE COMPANY OF AMERICA have caused these presents to be sealed with their respective corporate seals, duly attested by a Vice President and an Assistant Vice President, this 15th day of June, 2004



THE HANOVER INSURANCE COMPANY  
MASSACHUSETTS BAY INSURANCE COMPANY  
CITIZENS INSURANCE COMPANY OF AMERICA

*Richard M. Van Steenburgh*  
Richard M. Van Steenburgh, Vice President  
*Ronald Ritland*  
Ronald Ritland, Assistant Vice President

THE COMMONWEALTH OF MASSACHUSETTS)  
COUNTY OF WORCESTER ) ss

On this 1st day of June, 2004, before me came the above named Vice President and Assistant Vice President of The Hanover Insurance Company, Massachusetts Bay Insurance Company and Citizens Insurance Company of America, to me personally known to be the individuals and officers described herein, and acknowledged that the seals affixed to the preceding instrument are the corporate seals of The Hanover Insurance Company, Massachusetts Bay Insurance Company and Citizens Insurance Company of America, respectively, and that the said corporate seals and their signatures as officers were duly affixed and subscribed to said instrument by the authority and direction of said Corporations



*Barbara A. Garlick*  
Barbara A. Garlick, Notary Public  
My Commission Expires November 26, 2004

I, the undersigned Assistant Vice President of The Hanover Insurance Company, Massachusetts Bay Insurance Company and Citizens Insurance Company of America, hereby certify that the above and foregoing is a full, true and correct copy of the Original Power of Attorney issued by said Companies, and do hereby further certify that the said Powers of Attorney are still in force and effect

This Certificate may be signed by facsimile under and by authority of the following resolution of the Board of Directors of The Hanover Insurance Company, Massachusetts Bay Insurance Company and Citizens Insurance Company of America

"RESOLVED, That any and all Powers of Attorney and Certified Copies of such Powers of Attorney and certification in respect thereto, granted and executed by the President or any Vice President in conjunction with any Assistant Vice President of the Company, shall be binding on the Company to the same extent as if all signatures therein were manually affixed, even though one or more of any such signatures thereon may be facsimile " (Adopted October 7, 1981 - The Hanover Insurance Company, Adopted April 14, 1982 Massachusetts Bay Insurance Company, Adopted September 7, 2001 - Citizens Insurance Company of America)

GIVEN under my hand and the seals of said Companies, at Worcester, Massachusetts, this 5th day of August 20 04

THE HANOVER INSURANCE COMPANY  
MASSACHUSETTS BAY INSURANCE COMPANY  
CITIZENS INSURANCE COMPANY OF AMERICA

*Charles T. Wells*  
Charles T. Wells, Assistant Vice President

**Certified Copy Void Without Allmerica Financial Watermark**